



The Fiscal Year 2024-2025
Methodist Dallas Medical Center

State of the Hospital Report

Dear Methodist Dallas Medical Center medical staff,

We are honored to share with you this year's State of the Union update for Methodist Dallas Medical Center. This publication reflects far more than operational milestones or strategic progress — it tells the story of your dedication, your clinical excellence, and your unwavering commitment to the patients and families we are privileged to serve. Every accomplishment highlighted in these pages is the direct result of your expertise, teamwork, and steadfast focus on delivering outstanding care.

Over the past two years (FY24-25), our service lines and specialty programs have achieved remarkable outcomes, expanded access to advanced treatments, strengthened quality performance, and elevated the patient experience. These successes were made possible because of your partnership, innovation, and willingness to collaborate across disciplines to solve complex challenges.

Whether advancing surgical excellence, improving quality metrics, expanding specialty and subspecialty capabilities, improving our patients' experience, or mentoring the next generation of physicians, you have helped position Methodist Dallas as a trusted leader in healthcare across North Texas and beyond.

As we look ahead, we recognize that healthcare continues to evolve — bringing both meaningful opportunities and complex challenges. We are deeply grateful for your continued engagement and partnership as we work together to identify solutions, expand programs, and strengthen our clinical foundation for the future.

Future State of the Hospital communications will continue to highlight the numerous high-achieving and diverse specialties that define Methodist Dallas as a premier healthcare organization. Thank you for your commitment, your resilience, and your extraordinary contributions. We are proud to serve alongside you.

With sincere appreciation,



J. Darryl Amos, MD



Les Cler, MD



John E. Phillips, FACHE

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Workplace and leadership excellence

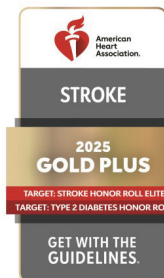
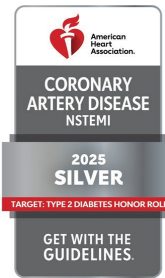
Workplace and leadership



Critical care leadership



The Joint Commission | American Heart Association
CERTIFICATION
Comprehensive Heart Attack Center



Clinical accreditation and quality



Specialized programs and institutes

Tertiary care services that distinguish Methodist Dallas in North Texas, providing physicians a robust platform for complex clinical practice.

- ECMO program
- Geriatric Trauma Program (G60)
- Methodist Digestive Institute
- The Burn Center at Methodist Dallas
- Level III Neonatal Intensive Care Unit
- John R. Ford Center for Digestive Health
- Level III Maternal Facility
- The Liver Institute at Methodist Dallas
- Texas Ten Step Program
- The Transplant Institute at Methodist Dallas
- Linda and Mitch Hart Breast Center at Methodist Dallas
- Structural Heart Disease program
- Methodist Brain and Spine Institute
- Sam & Anne Kesner Heart Center at Methodist Dallas
- Weight Loss and Wellness program

The Burn Center at Methodist Dallas

Medical leadership



Peter Grossman, MD
Medical Director, The Burn Center
at Methodist Dallas
Plastic and reconstructive surgery



Alexander Majidian, MD
Plastic and reconstructive surgery



Providing 24/7
dedicated coverage
for The Burn Center

Patient experience outcomes

“Rate the Hospital 0-10”

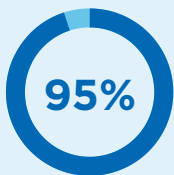
FYTD Burn Center bank

**91st
percentile**

“The Burn Center demonstrates elite performance,
significantly exceeding organizational satisfaction targets.”

Exceeding goal
by 75th percentile

Volume and performance tracking



FY26 pro forma progress

57/60

on track for year-end



Surgical procedures FYTD

107

target-aligned volume



Complication ratio (O/E)

0.74

better than expected

(Premier risk-adjusted database)

Service line advancements



Clinical training

Full implementation of specialized training for clinical staff: The Burn Center, neuro critical care unit, ED (Methodist Dallas and Methodist sister facilities), and OR — covering pre-hospital, triage, and Advanced Burn Life Support® management.



OR9 climate control

Dedicated air handler installed for specialized temperature and humidity regulation, essential for maintaining patient normothermia during surgery.



BCQP participation

Active participation in the Burn Care Quality Platform (BCQP) to benchmark outcomes and drive regional clinical improvement.



ABA representation

Methodist Dallas clinical representation at the 2026 American Burn Association (ABA) Annual Meeting for research and clinical excellence.



5th floor unit

Official operationalization of six mixed-acuity burn beds in Sammons Tower, integrated with specialized monitoring systems.



Estimated capital investment

Construction	\$2,843,296
Equipment	\$872,965
IT and infrastructure	\$17,068

Strategic total

\$3,733,329

Capital deployment FY24-25

Cancer program

New physicians



Samuel Barnett, MD
Neurosurgeon, brain cancer



Gail Bentley, MD
Breast radiologist



Jag Reddy, MD
Pulmonologist



Andrew Gdowski, DO
Hematology/oncology

Community outreach



Estimated reach impact

2,500+

Lives engaged FT24-25



Colorectal cancer awareness and community education event

Mobile mammography services

Monday Night Mammos

PanCAN PurpleStride walk

Breast cancer survivor community event:
I Give Cancer the Boot!

Methodist Dallas is dedicated to proactive health engagement and lifesaving outreach across the DFW community.

Service line advancements



Ion robotic bronchoscopy
Implementation of advanced robotic-assisted system for minimally invasive lung biopsies.



Tyrer-Cuzick® model
Implementation of breast cancer risk modeling in The Breast Center for personalized care paths.



High-risk screening
Establishment of a comprehensive program dedicated to managing patients at elevated risk levels.



7ST and outpatient infusion
Expanded infusion locations and 7ST specialized unit enhancements for oncology patients.



Pintuition® System
Breast tumor localization system deployed for enhanced surgical precision in the OR.



Pre-op ERAS® order set
Enhanced Recovery After Surgery protocols for breast procedures to improve clinical outcomes.



Breast Health Outreach Program
Essential program providing lifesaving screenings and diagnostics for unfunded patients.

 **Patient experience: 7ST**

88th percentile
average score (FY24-25)

Exceeding goal

Unit score is at the **88th percentile** (average FY24-25), exceeding the hospital target of the **75th percentile** for the "Rate the Hospital 0-10" metric.

 **Patient experience: The Breast Center**

98.5th percentile
average score (FY24-25)

Exceeding goal

Unit score is at the **98.5th percentile**, exceeding the hospital target of the **77th percentile** by **21.5%** for the "Overall Rating of Care" metric

 **Estimated capital expense investments (FY24-25)**

- Ion robotic bronchoscopy system
- Pintuition Tumor Localization System
- 7ST specialized unit and outpatient infusion renovations
- 3D SmartCurve® mammography equipment upgrades

\$1,673,569

Strategic initiative total

Cardiology service line

New physicians and APPs

Clinical talent expansion



Usama Daimee, MD
Cardiologist, EP



Trevor Ellison, MD
Cardiothoracic surgery



John Ikonomidis, MD
Cardiothoracic surgery



Akram Kawsara, MD
Structural heart



Adam Reynolds, MD
Cardiologist



Stacey Yepes, NP
Nurse practitioner

Cardiology advancements

Support and training



Dedicated CVICU
Specialized intensive care unit focused on high-acuity cardiovascular cases.



Fellowship program
Cardiology Fellowship Program established to train the next generation.



Clinical excellence awards



Comprehensive heart attack center
The Joint Commission | American Heart Association



AHA Get With The Guidelines®-Heart Failure Gold Plus Achievement Award
Target: Heart Failure and Type 2 Diabetes Honor Roll



AHA Get With The Guidelines®-Stroke Gold Plus Achievement Award
Target: Stroke Honor Roll Elite Plus



Estimated capital expense investments (FY24-25)

Hybrid cath lab renovation
\$3,214,622

ACUSON Sequoia Ultrasound System
\$423,770

Cardiac surgical tables and lab systems
\$319,315

Strategic initiative total
\$3,957,707



Overall rating of care: outpatient cardiology

Superior departmental performance (average score FY24-25)

Exceeding outpatient test and treat goal of 77th percentile

90th percentile



Operations

Operational efficiency



Watchman™ Implant milestone

Completed 300 procedures as of January 2026.



TAVR milestone

Completed 400 procedures as of February 2026.



PCIU recovery unit

Phase II recovery unit established for cardiac intervention patients.



The Joint Commission certification

Comprehensive Heart Attack Center for high-quality care.



New technology

The cutting edge



Pulsara Intelligence tool

Early communication tool for real-time collaboration with field EMS.



Epic® order sets

Optimized post-cath lab order sets and structural heart referrals.



Pulse field ablation

FDA approved technology launched October 2024 for advanced EP care.



Renal denervation

New treatment pathway for patients with resistant hypertension.



Mission expansion

Strategic engagement



Hands-only CPR class

February 2025 education initiative



American Heart Walk

Regional participation



Go Red for Women®

Cardiac health awareness

FY26 strategic reporting

Developed a comprehensive Heart, Lung, and Vascular Excellence report for dissemination to physicians and patients.

Cardiothoracic surgery, CVICU

Service line advancements

STS ACSD participation

Active participation in the STS Adult Cardiac Surgery Database for clinical quality benchmarking.

Launched CVICU

Operationalized a dedicated cardiovascular intensive care unit providing specialized 24/7 coverage.

Type A dissection capabilities

Led by Dr. Ikonomidis, Methodist Dallas now provides specialized surgical capabilities for acute Type A dissections, offering lifesaving options for complex aortic emergencies.

VV ECMO order set

Standardized clinical protocols for optimized venovenous ECMO patient management, ensuring evidence-based care delivery.

New physicians



John Ikonomidis, MD
Cardiothoracic surgery



Trevor A. Ellison, MD
Cardiothoracic surgery



Todd S. Dettmer, MD
Critical care medicine



Jonathan L. Marinaro, MD
Critical care medicine



Daniel K. Yu, MD
Critical care medicine

Strategic investments

FY24-25 strategic spend

\$4,149,700



- CVICU renovation and construction
- Heart-lung perfusion machine
- Intra-aortic balloon pumps
- SonoSite® ultrasound systems

CT Surgical volume

FY24 volume

420

FY25 volume

465

10.7% growth

Patient experience

Units: 6SAM, 6ST, 11ST

86th

Percentile rank

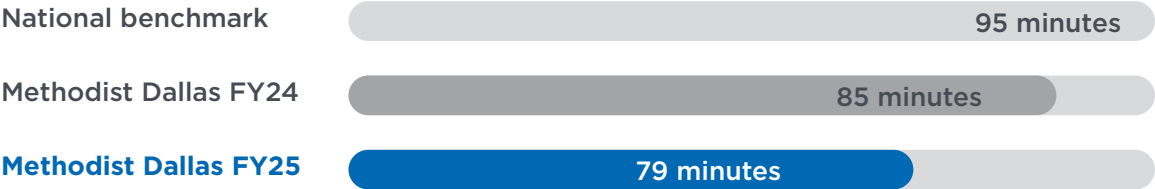
Exceeding goal

Performance is 11 points above the hospital goal (75th percentile) for the "Rate the Hospital 0-10" metric.

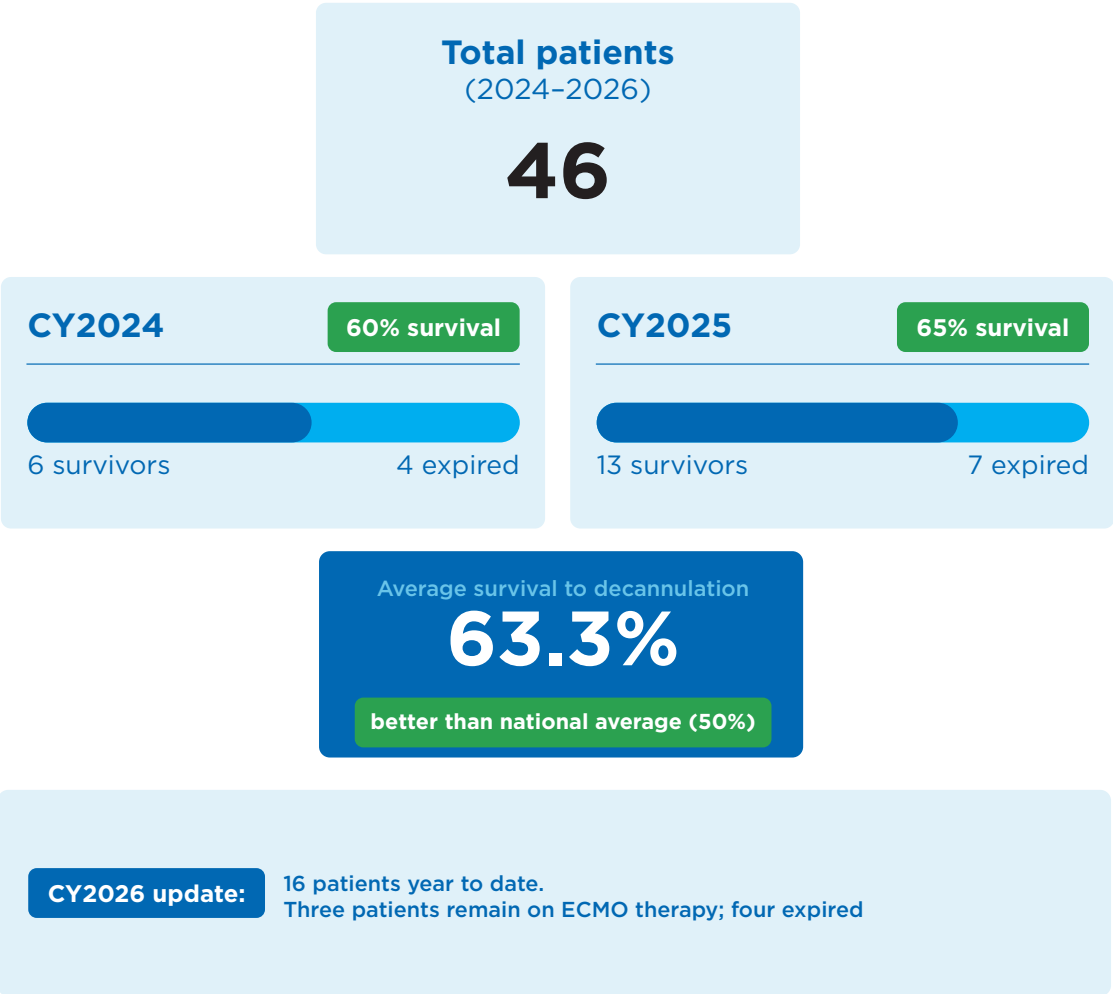
OR operational efficiency

Surgeon turnaround time (minutes)

Procedure complete to next procedure start time



ECMO quality outcomes



Emergency department

Service line advancements

- 1 Pink zone expansion**
Five additional rooms opened for patient throughput.
- 2 The Burn Center**
(Opened October 2025)
Training: pre-hospital, triage, and Advanced Burn Life Support® management.
- 3 PERT (SAVE ME)**
Pulmonary Embolism Response Team utilizing specialized protocols.
- 4 Code ICH implementation**
Standardized ICH process and notification across the department.
- 5 OB emergency activation**
Quick response support for maternal/neonatal emergency patients.
- 6 MCI committee**
Active, hospital-wide Mass Casualty Incident Committee leadership.

Service line focus

Clinical team growth

New physicians

- Jeffrey Beckett, MD
- David Bryant, DO
- Shane Haynes, MD
- Nishtha Sharma, MD
- Jason Vardhan, MD

\$ Estimated capital investments (FY24-25)

\$1,642,854

Investment details: Includes ED automatic door replacements (\$48k), sonosite ultrasound systems (\$43k); ED building power & roofing infrastructure (\$250k+); and substantial allocations for patient monitoring, Epic integration, and diagnostic technology upgrades.

Quick rad process

Updated criteria for ages ≤60: For faster identification and treatment of higher-acuity injuries (non-Level 1/2), radiology prioritizes these exams with a required turnaround of 30 minutes.

Quality outcomes

Stemi quality
STEMI door-to-balloon

7.7m

Goal: <10 minutes

Patient safety
Average door-to-balloon

67m

Goal: <90 minutes

Sepsis quality
SEP-1 compliance

85.6%

National average: 49–62%

Tracked by AHA Get With The Guidelines®:

STEMI and average door-to-balloon metrics confirm Methodist Dallas' performance significantly exceeds national clinical benchmarks.

Tracked by CMS:

Methodist Dallas exceeds mandatory SEP-1 "all-or-none" standards for sepsis identification and intervention.

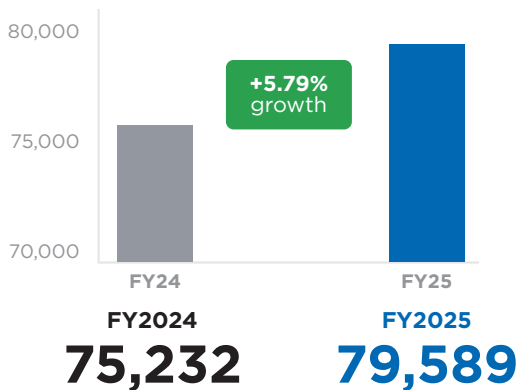
Recognition and awards

★ **Emergency Nurses Association Lantern Award**
Exceptional emergency performance

♥ **American Heart Association Mission: Lifeline® STEMI Receiving Center Gold Achievement Award 2025**

▲ **The Leapfrog Group® Grade A**
Hospital Safety Score Spring 2025

Annual patient encounters



Patient experience: ED scores

77 percentile

exceeding goal

Average score
"Rate the Hospital 0-10"
FY24-25



Performance:
77th percentile

Hospital goal:
75th percentile

Performance reflects consistent improvements in clinical communication and patient safety domains, placing the unit above the system strategic target.

Methodist Digestive Institute, GI lab

New physicians



Randal Macurak, MD

Double balloon endoscopy

Started scoping at Methodist Dallas in 2025; introducing advanced small bowel visualization.



Mohammad Baig, MD

Third-space advanced endoscopy, medical director of research

Joined April 2025



Benjamin Elsbernd, MD

Esophageal service line, medical director of esophageal disease

Expanding specialized esophageal diagnostics and care.

Service line advancements



Fujifilm endoscopic technology upgrade

State-of-the-art imaging for high-definition visualization during complex procedures (\$2.7M).



Methodist Surgery Center – Redbird GI

Strategic acquisition and creation of the Methodist Surgery Center – Redbird GI for expanded access.



ASGE unit recognition

Recognized by the ASGE Endoscopy Unit Recognition Program for the third consecutive cycle.



GI research excellence

Publication of **14 peer-reviewed articles** and **28 abstracts** (FY24–25).



Advanced GI capability

Broadening procedural scope to include advanced interventional and therapeutic endoscopies.



GI Tech training program

Partnering with Dallas College El Centro Campus to establish a specialized GI technician training program in DFW.



Stryker® 3 Neptune waste management system

Automated, closed-suction fluid management, enhancing workflow efficiency and safety protocols.



Allied health symposium

Inaugural DFW GI workforce event for RNs and techs (August 2026) to promote regional clinical services.



Medtronic Endoflip™ system

Implementation of impedance planimetry to measure esophageal dimensions and pressure.

🕒 GI Lab operational efficiency: room turnover time



Methodist Dallas GI Lab maintains a consistently high-efficiency workflow, achieving an average room turnover time (**wheels out to wheels in**) of **13 minutes** — outperforming standard industry benchmarks by as much as **35%**.

Patient experience

Ambulatory surgery

79th
percentile rank (FY24-25)

Exceeding goal

The Methodist Dallas unit performance consistently exceeds the **75th percentile organizational target** for the “Overall Rating of Care” metric.

GI lab volume and growth

FY2024 5,457 procedures	FY2025 5,940 procedures	<p>8.9% volume growth</p>
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💰 Estimated capital investments (FY24-25)

Investment breakdown:

Fujifilm endoscopic technology upgrade \$2,668,542	Stryker® Neptune® 3 waste management system \$46,400
Methodist Surgery Center – Redbird GI Expansion \$785,000	ERCP imaging stretcher \$34,902
Olympus endoscopy carts \$112,800	
Medtronic Endoflip™ impedance planimetry system \$64,200	

Total GI service line investment
\$3,711,844
Major strategic initiatives

Neurosurgery, neurology

New physicians and APPs



Sama Astani, MD
Neurology



Samuel Barnett, MD
Neurosurgery



Samir Ruxmohan, DO
Neurology



Neda Sedora, MD
Neuroradiology



Irene Stanley, PA-C
Certified physician assistant



Peter Theiss, MD
Vascular neurosurgery

ARA EXPANSION: Significant expansion of ARA neurointerventional radiologists to support complex stroke and aneurysm care 24/7.

Service line advancements



7 Schenkel NPCU
Development of the Neurosurgical Progressive Care Unit.



Exceed Neurohospitalists
Strategic FY25 clinical additions for enhanced inpatient coverage.



Rapid AI aneurysm
Implementation of AI-driven vascular diagnostic tools.



Expanded brain tumor program
Increased surgical volume and multidisciplinary coordination.



Neurosurgery research
Six published peer-reviewed articles; Six studies currently underway.



Dedicated APP support
Expanded specialized neurosurgery APP team.

Clinical economics

\$14,825

average contribution
margin/case
(back, spine, neuro)

Estimated capital investments

\$8,783,569

avg contribution margin/case
(back, spine, neuro)

- Two new ORs (\$8M)
- Clinical technology and high-speed drills
- ProAxis® spinal surgery table and head frames

Quality outcomes

Spinal fusion, except cervical

0.00

Mortality O/E

0.68

Complications O/E

0.82

Length-of-stay O/E

Premier Quality Advisor benchmarks confirm better-than-expected performance in all risk-adjusted categories.

Patient experience

NCCU average percentile
(FY24-FY25)

83.5th
percentile

Exceeding goal by 75th percentile

FY25 surgical volume

OR procedures

936

IR procedures

357

Operating room

New Specialists & Clinical Partners (FY24-25)

Rebecca M. Barber, MD
Obstetrics-gynecology

Christopher J. Britt, MD
Otolaryngology

Jared A. Eaves, MD
Obstetrics-gynecology

Jane E. Gilmore, MD
Ophthalmology

Peter H. Grossman, MD
Plastic surgery

John S. Ikonomidis, MD
Cardiothoracic surgery

Craig A. Keathley, MD
Obstetrics-gynecology

Robert K. Kwon, MD
Hand surgery

Kyle Meinhardt, MD
Anesthesiology

Venkatramesh R. Medapati, MD
Podiatry

Laura B. Norvik, MD
Anesthesiology

Christopher Percy, MD
Trauma Surgery

Marion E. Starks, MD
Anesthesiology

Kathy Shum Ellington, MD
Obstetrics-gynecology

Jennifer L. Teague, MD
Obstetrics-gynecology

Meredith C. Witkowski
CRNA

Samuel L. Barnett, MD
Neurosurgery

Demetrius M. Coombs, MD
Plastic surgery

Trevor A. Ellison, MD
Cardiothoracic surgery

Christie W. Gooden, MD
Transplant surgery

Christopher A. Guidry, MD
Trauma surgery

Sean M. Jones-Quaidoo, MD
Orthopedic spine surgery

Ryan S. Kim, MD
Ophthalmology

Jane P. Laidlaw
CRNA

Michelle L. McDonald, MD
Urology

Herschel B. Patel, MD
Head & neck surgery

Emily B. Parada
CRNA

Erin E. Rains
CRNA

Naheen Shariff, MD
Podiatry

Abigail J. Vu
CRNA

Serin Thomas, MD
Obstetrics-gynecology

Amol M. Bhatki, MD
Otolaryngology

Catherine A. Daniel, MD
Obstetrics-gynecology

Grant M. Garwood, MD
Anesthesiology

Lindsey L. Green
CRNA

Cameron M. Holmes, MD
Obstetrics-gynecology

Shawna Kavilaveettil, MD
Obstetrics-gynecology

Abhin Kumar, MD
Podiatry

Alexander M. Majidian, MD
Plastic surgery

Rebecca R. McKown, MD
Obstetrics-gynecology

Jesica Nguyen
CRNA

Jordan R. Rogers
CRNA

Jagadeshwar G. Reddy, MD
Pulmonology

Angela K. Shields, MD
Anesthesiology

Darren R. Tate, MD
Obstetrics-gynecology

Erin C. Wainscott
CRNA

46

new clinical specialists

+3.9%

case volume growth trend

\$13.2M

capital investment

⚡ Capacity and robotics



Da Vinci® 5 Surgical System

Integrated next-gen robotic platform featuring enhanced precision and force-sensing technology.



Sammons OR expansion

Construction project completed, adding two high-capacity suites for expanded procedural access.



Anesthesia/USAP partnership

Contracting additional rooms Monday–Friday. Team strengthened with new Certified Registered Nurse Anesthetists hires.

Burn unit and OR9 specialized configuration

Dedicated Burn Unit admission; OR9 equipped with a dedicated air handler for precise climate control.



Case volumes

FY24 actual 10,056

FY25 projected 10,448

FY26 projected* 10,850

Annualized projection is conservative and excludes additional room capacity expected following USAP contract finalization.



Estimated capital investments (OR, PACU and SPD)

OR expansion	\$8,000,000
Neuro/spine microscope	\$454,000
Stryker OR integration	\$147,000
OR integration booms	\$70,000
SPD equipment replacement program	\$245,000
SPD decontamination refresh	\$245,000
PACU monitors	\$33,413
OR stretchers (clinical logistics)	\$127,000

Total department investment

\$13,167,536

Orthopedic surgery

Service line advancements



Volume leadership

1,030 ortho admits in FY25 (56% greater any other Methodist Health System hospital).



ED excellence

926 Ortho ED admits (58% greater any other Methodist hospital).



Standard arthroplasty

Implanted standardized care order sets for total hip and knee.



Rapid surgical response

Time to surgery for traumatic hip fractures less than 24 hours from diagnosis.



ED G60 protocol

Successful implementation of the ED G60 hip fracture order set.

New surgeon

Sean Jones-Quaidoo, MD

Orthopedic spine surgery

Estimated capital investments

\$15.0M

Investing in our future

Surgical tables **\$2.1M**

Robotics/navigation **\$4.9M**

Two new ORs **\$8.0M**

Volume and growth

Service line volume

2,299 **+8.0%**

increase

+171
cases YoY

2,128
FY24 total

2,299
FY25 total

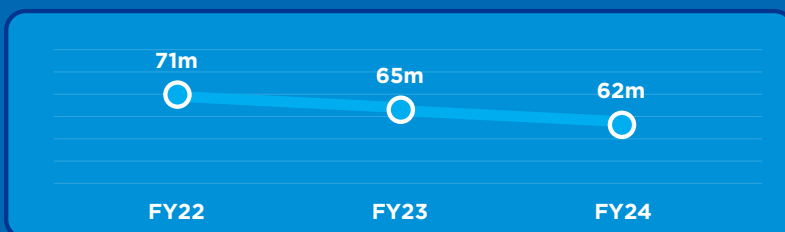
Patient experience

9ST Unit: Communication with doctors
FY25 performance

87th
percentile

Baseline (FY24):
11TH percentile +76 POINTS

OR efficiency







-12.6%

Turnaround improvement

SURGEON TURNAROUND TIME (DEFINITION)
Measures time from procedure completion of the first case to the start of the subsequent procedure.

Pathology, lab services

Service line advancements

 Blood bank automation Eflexis instrumentation for enhanced safety and crossmatch reliability.	 Revogene (micro lab) Upgraded <i>C. diff</i> and GBS testing for faster physician notification.	 Verigene® rapid ID Pathogen & resistance ID in less than 2.5 hours, critical for sepsis management.
 Fentanyl Test Reduced TAT for toxicology screenings.	 NephroCheck® test (core lab) Advanced biomarker for acute kidney injury risk assessment.	 Histology and Epic Connected stainers to Epic for seamless order confirmation and tracking.
 Paperless HLA lab Dr. Roush-led digital review of PEPs, IFEs, and molecular HLA.	 BD FACSLyric™ System Streamlined flow cytometry for faster hematopathology results.	 Emergency/core lab backup Redundant testing for DOA, alcohol, and acetaminophen.
 Epic specimen guard Automated warnings for specimens more than four hours old to ensure pre-analytical quality.	 Vitek® 2 & MS Prime Next-gen bacterial identification and sensitivity systems.	 Phlebotomy optimization Transitioned to lab-based model to improve collection efficiency.

Physician clinical impact

Diagnostic acceleration

Sepsis identification in less than 2.5 hours via Verigene® System integration, enabling earlier targeted antibiotic therapy.

Workflow digitization

Dr. Roush-led paperless HLA review pipeline facilitates realtime results review in Epic.

Care continuity

Expanded core lab redundancies provide a robust safety net for ED and high-acuity service lines.

Quality and performance

99.32%

FY24 proficiency

99.05%

FY25 proficiency

200

FY24 surveys

209

FY25 surveys

Exceeded industry benchmarks with a 99.1% aggregate proficiency rating across 409 independent surveys over the last 24 months.



Estimated capital investments

Strengthening infrastructure for future growth

\$832,615+

Hematology/flow
BD FACSLyric™ System

\$235,115

Informatics
Epic pathology
integration

\$185,000+

Hematology/flow
Lab instrumentation
upgrades

\$412,500

Radiology

New physicians



Gail Bentley, MD
Breast radiologist



Samir Chhaya, MD
Radiology, interventional



Jacob Fleming, MD
Radiology, vascular
and interventional



Keshav Menon, MD
Radiology, vascular
and interventional



Ashish Monga, MD
Radiology, diagnostic



Gregory Naugher, MD
Radiology, interventional



Sridhar Pudu, MD
Radiology, diagnostic



Neda Sedora, MD
Radiology, neuroradiology



Ramandeep Singh, MD
Radiology, teleradiology

Service line advancements



MRI 1.5T upgrade

Upgraded 1.5T MRI units to expand high-field imaging capacity.



Rapid AI aneurysm

AI-driven vascular tools for prioritized reading and detection.



Fluoroscopy room 5

Strategic renovation and equipment upgrade for the suite.



ARA expansion

Expansion of ARA neurointerventional radiologists for 24/7 care.



Epic Radiant team

Enhanced workflows with 238,660 studies and 72% click reduction.

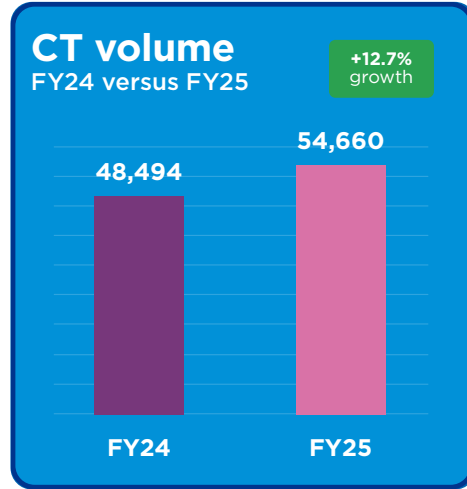
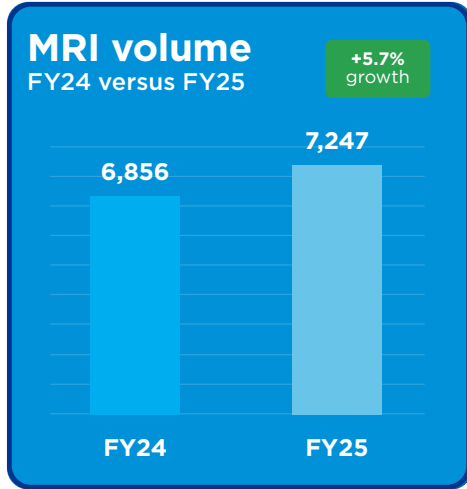
Service line focus

Efficiency and expansion

Modernizing
diagnostics and
streamlining
throughput.

Service line modality volume

High-growth core imaging analysis (FY24-FY25)



Patient experience

Overall rating of care

99th
percentile

Historic growth

Radiology scores climbed from the **20th percentile (FY25)** to a market-leading **99th percentile (FY26)**.

Estimated capital

(FY24-25)

Fluoroscopy X-ray room 5

\$1,321,230

Renovation

Two portable X-ray units **\$327,737**

SonoSite® for IR procedures **\$73,710**

Outpatient and mammography upgrades **\$27,824**

Total project scope \$1,750,501

Thoracic, pulmonary care

Strategic advancements

Ion platform

Aug. 2024–Sept. 2025

Robotic-assisted bronchoscopy for peripheral lung biopsy.

Volume **123 cases**

Clinical standards

STS Registry

Evidence-based protocols and thoracic benchmarks.

Resections **168 cases**

Nodule clinic

Diagnostic care

Multidisciplinary clinic for early detection and nodule monitoring.

New service

2025 Excellence Report publication

Marketing clinical successes in heart, lung, and vascular services to referring physicians and potential patients.

Growth

New physician

Jag Reddy, MD

Pulmonologist

Expanding our comprehensive pulmonary care and advanced diagnostic capabilities at Methodist Dallas.

Quality outcomes | lung resection

Mortality

0.96

O/E ratio

Consistently exceeding predicted survival benchmarks.

Readmissions

0.52

O/E ratio

Nearly 50% lower return-to-hospital rates versus benchmarks.

Complications

0.23

O/E ratio

Elite safety performance with minimal adverse events.

Source: Premier risk-adjusted database ratios below 1.0 exceed national benchmarks

Patient experience

86th
percentile

exceeding goal

for the “Rate the Hospital 0-10” patient metric.

Units 6SAM, 6ST, and 11ST achieved the 86th percentile in FY24-25, far exceeding the 75th percentile goal.

Estimated capital investments

Ion robotic platform **\$600,000**

EBUS bronchoscopy system **\$212,500**

Thoracic surgical instrumentation **\$120,500**

Total SL investment (FY24-26) **\$933,000**

The Transplant Institute at Methodist Dallas

🎯 Service line focus: efficiency and expansion

New surgeon

Christie Gooden
MD, MPH.

Transplant surgeon

New collaboration

Methodist Dallas
Vascular Access
Clinic

Partnership: The Transplant Institute and Texas Vascular Associates

Strategic satellite expansion

Established new outreach in **Southlake, Celina,** and **Puerto Rico** (liver transplant) to respond to regional growth.

Organ perfusion tech

Implementation of advanced technology to expand donor criteria and improve graft outcomes.

Record kidney volume

Achieved the highest kidney transplant volume since the 1980s in FY24.

Research excellence

- Contributed to **Rezdiffra™** FDA approval for MASH.
- Highest national enrollment in **ICPT 201** (for alcohol-related liver disease).
- Led multiple pivotal trials in liver cancer and cirrhosis.

FY25 volume outcomes

Transplant metrics	Volume
Total transplants	220
Total referrals	1,493
Living donor transplants	25
Living donor referrals	89
Transplant evaluations	1,291
Current waitlist	388

MTS clinic metrics	Volume
Clinical visits	28,483
Total referrals	11,777
New patient visits	6,060
GI and endoscopy procedures	1,850
Primary surgeries	1,373

Estimated capital investments

(FY24-FY25)

\$4,650,000

Satellite clinic build-outs (Southlake and Celina)

- 6SAM PCU inpatient infrastructure
- Advanced organ perfusion technology

Patient experience

(FY24-FY25)

95th percentile

6SAM Progressive care unit

Exceeding goal by 20 points

(Hospital goal: 75th percentile)

Trauma

New surgeons



Christopher Percy, MD
Trauma surgery



Christopher Guidry, MD
Trauma surgery



Andrew Karpisek, MD
Trauma surgery

Service line advancements

Accreditation

ACS-COT Level I trauma reverification

Confirmed highest national standards of trauma care and surgical excellence.

Technology integration

FAST exam imaging initiative

Enabling the review of images for clinical decision-making and quality improvement.

Academic excellence

Trauma research and publications

10+

submitted abstracts

6+

approved manuscripts

Education

Hobert trauma symposium

150

registrants

9

vendors

8+

CE hours

Estimated capital investments (FY24-25)

Life support and ventilators **\$423,000**

Radiology and ultrasound **\$398,000**

ED infrastructure and roof **\$250,000**

Direct trauma and ED strategic impact **\$1,485,000**



Diagnostic mobility

Two GE portable X-ray machines (\$327,737) and SonoSite® ultrasound units for ED procedures.



Critical capacity

Deployment of 11 high-specification adult ventilators (\$226,370) and strategic ICU beds (\$197,142).



Volume metrics

Total trauma admits

FY24

1,963

FY25

2,047

+4.3%

Level 1 activations

FY24

468

FY25

425

-9.2%

G60 admits

FY24

544

FY25

625

+14.9%



Critical outcomes and quality metrics

Acute spinal cord injuries

Reduction in incidence of complications:

Pressure injuries

10%



from 43%

Infectious complications

15%



from 43%

TQIP benchmarking

Risk-adjusted mortality in severe traumatic brain injury patients:

Rank improvement

Bottom 20%



Top 40%

ICU patient experience

(FY24–FY25)

98th
percentile

Exceeding goal by 75th percentile

for the “Rate the Hospital 0–10” patient metric.

Updated activation criteria

Activations discharged home from the ED:

-20%

Improved operational efficiency and resource utilization across service line.

🎯 Service line focus: efficiency and expansion

Estimated capital investments

Service line specific (FY24-25)

Urology tech acquisition

\$3,450,000

Attributable to da Vinci® platform upgrade and Aquablation implementation.

Patient experience: 10ST

78th
percentile

Exceeding goal

3.0 points above goal (75 percentile)

Metric: "Rate the Hospital 0-10"

New physician

Michelle McDonald, MD

Facility expansion

Opening two new ORs

\$8,000,000

Strategic multiservice initiative

📶 Service line advancements

DaVinci® 5 Surgical System

Integration of the latest generation robotic system, offering enhanced precision, force feedback technology, and improved surgical outcomes.

Aquablation technology

Successful acquisition and implementation of minimally invasive robotic waterjet therapy for heat-free BPH treatment.

Expanded OR access

Strategic allocation of additional OR block time to urology providers to meet increasing procedural demand and improve patient access.

Growth initiative

Strategic focus on high-acuity urological care to support the increasing regional demand for advanced surgical interventions.

FY25 Surgical volume and growth

821
total procedures


9.2%
volume growth

FY24 volume
752

FY25 volume
821

OR operational efficiency

46 minutes

**National average room
turnaround time**

(urology cases, wheels
out to wheels in)

32 minutes

**Methodist Dallas average
room turnaround time**

(urology cases, wheels
out to wheels in)

Efficiency benchmark analysis

Methodist Dallas urology room turnaround time (32 minutes) exceeds the high-efficiency benchmark (25–35 minutes) defined for noncomplex cases in high-efficiency clinical settings. Methodist Dallas performance ranks within the top tier of clinical operational standards nationally.

Exceptional performance

Source: assessment of operative times in a public university hospital, NCBI

Vascular surgery

New vascular surgeons

 **William Fleisher, MD**
Vascular surgery

 **Franklin R. Johnston II, MD**
Vascular surgery

Service line advancements

Methodist Dallas vascular access clinic

Development and launch of a specialized clinic dedicated to patients with end-stage renal disease (ESRD), optimizing long-term access outcomes and streamlined care pathways.

In collaboration with Texas Vascular Associates (TVA) and The Transplant Institute at Methodist Dallas, providers for integrated, high-complexity care.

Surgical volume growth

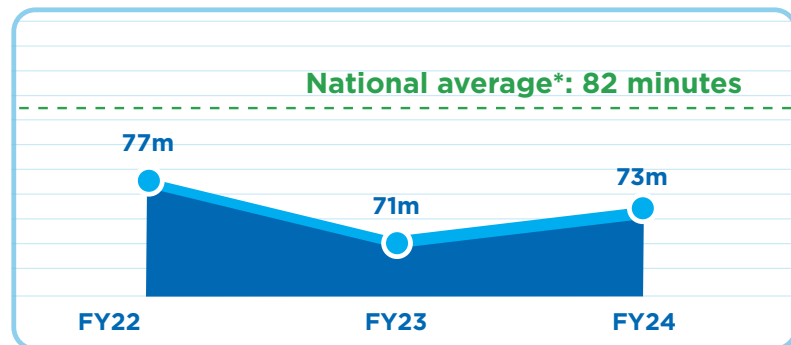
1,327
FY25 volume

+19.7%
growth rate

1,109
FY24 volume

OR efficiency

Definition: procedure complete to start; *source: AORN/MGMA (FY24).



Quality outcomes (FY24-25)

<p>AAA repair Abdominal aortic aneurysm</p> <p>VOL:31 better than expected</p>	<p>0.97 A/E ratio</p>
<p>Carotid procedures Stroke prevention</p> <p>VOL:107 as expected</p>	<p>1.07 A/E ratio</p>
<p>Peripheral vascular bypass Limb salvage</p> <p>VOL:39 better than expected</p>	<p>0.76 A/E ratio</p>

Clinical outcome metrics represent risk-adjusted performance data provided by **Healthgrades**. Performance is measured by the **a/e ratio (actual/expected)**; indices below 1.0 indicate results that exceed predicted benchmarks.

Estimated capital

Hybrid OR	\$2,150,000
Diagnostics	\$1,270,000
Total (FY24-25)	\$3,420,000

Patient experience: 11ST

87.5th
percentile

Exceeding goal

Hospital goal: 75 percentile for the "Rate the Hospital 0-10" patient metric.

Women and children's services

Level III designations for maternal care and NICU

Clinical performance

Total deliveries

FY2023	2,018
FY2024	2,274
FY2025	2,219

OB hemorrhage rate

FY2023	7.3%
FY2024	6.3%
FY2025	5.3%

27% reduction since FY23

NICU transports

FY2024: **81** FY2025: **82**

NICU impact

silver fellowship

Golden Hour project:

Standardized stabilization for **22- to 30-week infants**, achieving a critical reduction in severe intraventricular hemorrhages.

pre-project (grade 3 and 4 IVH)

21%

pre-project (grade 3 and 4 IVH)

12.9%

Estimated capital

Labor and delivery renovation

\$13,300,000

Comprehensive modernization of ORs, construction, and clinical IT infrastructure.

NICU expansion and design

\$415,000

Phase 1 architectural design for the Folsom NICU enhancement project.

Mother-baby patient monitoring

\$566,000

Integration of advanced patient monitoring systems with Epic EHR.

Data aggregated from FY24-25 CER and donor funded initiatives to support service line expansion.

Expansion of medical staff (FY24-25)

Racheal L. Benitez
Neonatal nurse practitioner

**Fadiyla A. Dopwell
Louis-Obiket, MD**
Pediatrics

Morgan R. Hart
Pediatric nurse practitioner

Craig A. Keathley, MD
Obstetrics-gynecology

Maxine L. Rosen
Neonatal nurse practitioner

Hanna E. Slicker
Pediatric nurse practitioner

Serin Thomas, MD
Obstetrics-gynecology

Luke A. Bruns, MD
Pediatric cardiology

Reenu S. Eapen, MD
Pediatric cardiology

Cameron M. Holmes, MD
Obstetrics-gynecology

Rebecca R. McKown, MD
Obstetrics-gynecology

Jennifer L. Teague, MD
Obstetrics-gynecology

Darren R. Tate, MD
Obstetrics-gynecology

Merick M. Yamada, MD
Pediatric cardiology

Catherine A. Daniel, DO
Obstetrics-gynecology

Jared A. Eaves, MD
Obstetrics-gynecology

Shawna Kavilaveettil, MD
Obstetrics-gynecology

Ankita Prasad, DO
Pediatric neurology

Kathy Shum Ellington, DO
Obstetrics-gynecology

Teresa C. Sanford
Women's healthcare nurse practitioner

Rafael Zonana Amkie, MD
Pediatric cardiology

Mother-baby: Safe sleep initiative

Safe sleep metric:

Measures incidence of mother falling asleep with infant in arms. RNs provide education on crib safety and family support to prevent fatigue-related risks.

Methodist Dallas is an active participant in the **LASSO-TX initiative**, enhancing safe sleep education and clinical protocols for our families.

FY24	FY25
2%	1%
50% improvement	

Epic EMR: clinical innovation

Orders team

New order sets

- ED Geri Acute Agitation/Delirium
- Pre-Op ERAS Breast Surgery
- ED G60 Hip Fracture
- MDMC VV ECMO Order Set

Radiant

238,660

CT/MRI studies streamlined

72% click reduction
in contrast ordering

CDS and documentation

OPA performance

Epic Silver awards

Top 10% nationally in interruptive (38.7%) and passive (12.3%) rankings.

Governance

32,000 alerts

Reduction in passive alerts per month via retirement cycles.

Apache IV scoring system

Mortality and length-of-stay predictor of ICU patients (CABG and non-CABG) launched in October 2024, driven by real-time labs and provider documentation.



Violent patient identification

Objective assessments trigger a Care Considerations banner in Storyboard. Hover to review assessment (June 2025).

Anesthesia mobile push

36

features

40%

adoption

File ready for procedure/sign

Mobile status board

OB mode mobile guardian

Problem list documentation

Missing orders review

Notable events and blood products

Postprocedure documentation

Summary report access



Physician partnerships and engagement

Committee representation

Anesthesia cabinet

Critical care cabinet

Epic physician workgroup

Informatics advisory council (iPAC)

Mammography biweekly meeting

Neuroscience collaborative

Cardiology conference (physician)

ED cabinet

Hospitalists cabinet

L&D Epic workgroup

Maternal designation workgroup

OR committee

Policy and guidelines (P&G) committee

Informatics training

Biweekly physician workgroup








Quarterly thrive sessions

At the Elbow (ATE) support

Rounding support

Graduate Medical Education

Methodist Dallas Golden Cross Academic Clinic

 Internal medicine	 OB-GYN	 Surgery
 Gastroenterology	 Nephrology	 Surgical critical care
 Cardiology		

Growth and stability

86

Active trainees

17 fellows | 69 residents

Zero citations

All Methodist Dallas-based programs are fully ACGME accredited with flawless records.

Continued accreditation

Cardiology Fellowship moved to Continued Accreditation in January 2025.

Academic excellence

Board pass rates

100%

Three-year first-time pass rate

above national average

- Gastroenterology
- Surgery
- Nephrology
- Surgical critical care

Operational impact

Golden Cross Academic Clinic

13,500+

Annual patient visits

Providing ambulatory services in internal medicine, OB-GYN, gastroenterology, and nephrology for our most vulnerable community members.

Deep roots

Obstetrics-gynecology
Established 1951

Surgery
Established 1953

Internal medicine
Established 1960

 Scholarly output

100+

Presentations, posters, and original research annually

Pipeline and workforce

70%

Graduates remain in **Texas** to practice medicine.

40%

Physicians stay in the **DFW area** after graduation.

15%

Graduates employed by **Methodist Medical Group** over the last five years.

2025–2026 ACGME milestones

Successfully completed **Clinical Learning Environment Review site visit** (August 2025) and Sponsoring Institution site visit (February 2026). Our focus remains on patient safety, healthcare quality, and professionalism.

100%
MATCH RATE
LAST CYCLE

PR and marketing

Brand visibility

Local community engagement and media storytelling



Community events
86 events



Earned media value
\$1.2 million+



Success stories
15 stories

in Shine Online and *Shine* magazine





Methodist Generations

Healthy aging program

- ✓ Five physician seminars
- ✓ High-impact Methodist Dallas service line topics
- ✓ Generations Center Gathering Hub
- ✓ Video Library: On-demand access to presentations

Local engagement

100%

Physician satisfaction

Medical Dallas physicians rated seminar engagement as “Excellent.”

Acknowledgements

We would like to extend our deepest gratitude to the individuals whose dedication and expertise brought this report to life.

Editorial Leadership

A special thank you to **Elaina Vivian, MPH, CPHQ**, Director of Performance Improvement, for her vision and meticulous leadership as the editor of this publication. Her commitment to capturing the clinical excellence of our institution ensures that our collective achievements are shared with clarity and purpose.

Our Staff and Service Line Leaders

The remarkable outcomes highlighted in these pages are a direct reflection of the tireless work of our service line leaders and clinical staff. Their unwavering focus on quality, innovation, and patient-centered care is what defines Methodist Dallas Medical Center as a leader in North Texas healthcare.

To Our Physicians and APPs

Finally, we acknowledge you—our **Physicians and Advanced Practice Providers**. Your partnership and clinical expertise are the foundation of every success story within this report. Thank you for your continued dedication to our patients and for driving the exceptional standards of medicine we provide every day.



Elaina Vivian, MPH, CPHQ



Texas law prohibits hospitals from practicing medicine. The physicians on the Methodist Health System medical staff, including those being referenced in the articles contained in this publication, are independent practitioners who are not employees or agents of Methodist Dallas Medical Center, Methodist Health System, or any of its affiliated hospitals. 4389565456-0426